



## MERGER INFORMATION

All Members:

Your account will officially become a Bridge Credit Union Account effective **November 1, 2023.**

### **The Following Freedom 1<sup>st</sup> Account Related Services Will Stop Working on October 30, 2023:**

- Bill Payment Services
- Mobile Account Services - This includes the Freedom 1<sup>st</sup> mobile app and deposit capture.

### **The Following Freedom 1<sup>st</sup> Account Related Services Will Stop Working on October 31, 2023:**

- Freedom 1st Debit Card or ATM Card
  - ◇ Please activate your Bridge Credit Union debit card immediately. Contact our Member Services Department if you have not received your Bridge Credit Union debit card or need assistance.
- iBanking or Online account access will end at 4:00 p.m. Eastern Time, October 31, 2023.
  - ◇ Activate your new online banking account via our website at [www.bridgecu.org](http://www.bridgecu.org)  
Select Online Banking, then select First-Time User.
- Telephone Banking/Audio Response Unit
  - ◇ Please access the new Telephone Banking/Audio Response Unit by calling **1.800.434.7300**.  
Select option "1" and then follow the prompts.

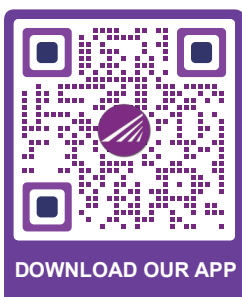
### **Things You Can Do Today to be Ready to Fully Utilize All of Your Bridge Credit Union Account Services:**

- ◇ Verify your account information.
- ◇ Activate your debit card.
- ◇ Sign in to online banking via [www.bridgecu.org](http://www.bridgecu.org)
- ◇ Download the Bridge Credit Union mobile app on your smartphone or tablet.
- ◇ Enroll in Bill Pay

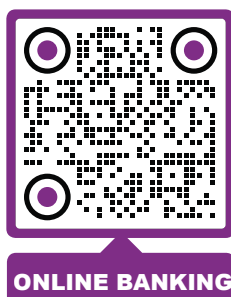
### **QUESTIONS:**

Call or Text us at **1.800.434.7300**

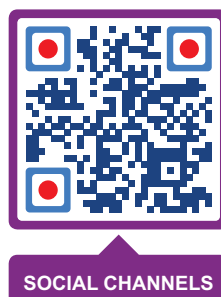
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